

## FAQ: HPPH Recommendations and Business Toolkit

### Why is HPPH issuing recommendations instead of instructions?

- The previous letter of instruction (issued November 2020) has expired due to provincial legislation encompassing similar requirements.
- HPPH's recommendations are an update to the letter of instruction and replaces it effective immediately.
- HPPH's recommendations will be reviewed regularly and amended based on community risk of COVID-19 transmission.

### Why were these changes made?

- Changes were made to provide clearer direction to businesses and organizations on what is required under [Ontario Regulation 364/20](#) and includes additional recommendations HPPH feels are necessary to prevent outbreaks and COVID-19 transmission in local businesses and organizations.

### Are these “recommendations” mandatory for businesses?

- No, they are recommendations. Public Health Instructions are mandatory. Please note this document also outlines requirements made in Ontario Regulation 364/20, those provincial requirements are mandatory.

### Which businesses/organizations do these recommendations apply to?

- These recommendations have been issued to all businesses and organizations permitted to be open. Please note, some sectors may have additional requirements under Ontario Regulation 364/20.

### Is using the HPPH Business toolkit a requirement?

- No, but by completing the series of checklists and using the resources included in the tool kit, you will be well-prepared to meet requirements for COVID-19 prevention.
- We've designed the toolkit keeping in mind that businesses and organizations are required to complete a COVID-19 Workplace Safety Plan, and are recommended to complete policies at their workplace. Many of these items are also covered by applicable health and safety and provincial legislation and guidance (i.e. Occupational Health and Safety Act, the Reopening Ontario (A Flexible Response to COVID-19) Act, 2020, S.O. 2020, c. 17. and associated legislation, such as Ontario Regulation 364/20 Rules for Areas in Stage 3.)
- Keep in mind there are several sector specific resources located on the province's [website](#) as well as a new tool created by the Ministry of Labour, Training and Skills Development which supports the development of COVID-19 Workplace Safety Plans ([Workplace Safety Plan Builder](#)).

### Where can I get the toolkit?

- We have sent out PDF versions of the toolkit to many of the BIAs and business support organizations in Huron-Perth. You can also find the toolkit on our website at [www.hpph.ca/workplace](http://www.hpph.ca/workplace).

### Who do I call if I have questions about implementing the kit?

- Information on the kit and what to do in certain scenarios, is available on our website at [www.hpph.ca/workplace](http://www.hpph.ca/workplace).
- If you still have questions, please contact Huron Perth Public Health by email at [ehresponse@hpph.ca](mailto:ehresponse@hpph.ca). Due to the high volume of calls email is the best method. However, if you are unable to email you can contact us at 1-888-221-2133 press 1, and leave a voicemail at ext. 2670 or 3670.